



# Outlook Web Access Security Check

## Is your Outlook Web Access (OWA) system secure?

For many organisations email has become a business critical application. Users wish to access their email from wherever they are.

We come across many situations where organisations believe their OWA system is secure, but in practice is not. Frequently Microsoft best practices have not been adhered to, leaving gaping holes which malicious intruders can exploit to cause damage to internal IT systems.

## Typical Problems

Here are some sample problems that we have seen in systems we have checked. They present large surface attack areas which make the system prone to Internet attacks.

- Poor Active Directory design or OU structure build
- Running Exchange on a Windows operating system with default settings
- Performance not optimised on the Exchange server
- Non-adherence to Microsoft best practices guidelines
- “Front end/back end” Exchange Server configuration not considered
- No realisation that OWA is an IIS web server
- Only using a “stateful inspection” firewall without any “application layer” filtering
- No application of the latest Software Service Packs and hot fixes

## Our Approach

- We offer a one-day System Security Check which will either give you peace of mind or identify problems and recommend corrective actions
- We check your system for both Microsoft and industry best practice security design and implementation
- Any identified problems and recommendations will be summarised in a report

## Follow Up Actions

If required, we can produce a Solution Delivery Plan, which will document step-by-step procedures to implement our recommendations, minimising risk and system downtime.

## Transam Accreditations

- Microsoft Certified Partner with MCSE qualified technical consultants
- Microsoft Exchange expertise
- Microsoft ISA 2004 expertise
- Microsoft licensing expertise
- Experience and expertise in Microsoft system migrations (inc. Exchange Server 2003 and Windows Server 2003)
- E-mail management expertise
- Over a decade of Microsoft system software experience
- Experience within a wide range of industries including legal, financial, publishing and media, property management, government and health organisations.

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